

Electric Complaints Received in 2007

Utility Type	Company Name	Service		Disconnect/ Notice		Billing		Miscellaneous		Total Complaints	Rate per 1000 Customers
		#	%	#	%	#	%	#	%		
ELECTRIC	BANGOR HYDRO-ELECTRIC COMPANY	16	14%	77	69%	18	16%	0	0%	111	0.9
	CENTRAL MAINE POWER COMPANY	61	9%	513	72%	133	19%	1	0%	708	1.2
	EASTERN MAINE ELECTRIC CO-OP, INC	1	17%	4	67%	1	17%	0	0%	6	0.0
	FOX ISLANDS ELECTRIC COOPERATIVE, INC	0	0%	0	0%	0	0%	0	0%	0	0.0
	HOULTON WATER COMPANY - ELECTRIC DEPT.	0	0%	2	67%	1	33%	0	0%	3	0.6
	ISLE-AU-HAUT ELECTRIC POWER COMPANY	0	0%	0	0%	0	0%	0	0%	0	0.0
	KENNEBUNK LIGHT & POWER DISTRICT	0	0%	1	50%	1	50%	0	0%	2	0.0
	MADISON DEPARTMENT OF ELECTRIC WORKS	1	20%	3	60%	1	20%	0	0%	5	2.0
	MAINE PUBLIC SERVICE COMPANY	1	3%	23	79%	5	17%	0	0%	29	0.8
	MATINICUS PLANTATION ELECTRIC COMPANY	0	0%	0	0%	0	0%	0	0%	0	0.0
	MONHEGAN PLANTATION POWER DISTRICT	0	0%	0	0%	0	0%	0	0%	0	0.0
	SWANS ISLAND ELECTRIC COOPERATIVE	0	0%	0	0%	0	0%	0	0%	0	0.0
	VAN BUREN LIGHT & POWER DISTRICT	0	0%	1	100%	0	0%	0	0%	1	0.0
	WISE BUSINESS FORMS	0	0%	0	0%	0	0%	0	0%	0	0.0
	Totals	80	9%	624	72%	160	18%	1	0%	865	1.1